# Wisconsin State Use Board FY 2017 Annual Report

## State Use Board Mission

The Wisconsin State Use Board attempts to maximize state agency and campus contracting with certified Wisconsin Work Centers, ensuring the procurement of quality products and services while providing a positive impact on the employment of individuals with severe disabilities.

In 1989, Wis. Stat. 16.752 created Wisconsin's State Use Program to provide gainful employment for the thousands of Wisconsinites with severe disabilities across the state seeking job opportunities in their communities. The law requires all state agencies to purchase products and services from Wisconsin nonprofit work centers when the work center can meet the state's specifications and provide the product or service at fair market value.

The work centers provide long-term, transferable work experience and marketable job skill training to people with disabilities that increase their independence and self-sufficiency in both large and small local communities throughout the State. When individuals with disabilities gain employment, they can reduce or eliminate reliance on government funded programs and services. In addition, they add to the tax base by becoming tax payers.

The State Use Board has advanced the entrepreneurship and innovation where both a social mission of jobs for people with disabilities; and a business mission of providing products and services to state agencies, could be satisfied.

## **Executive Summary**

Wisconsin's State Use Program is a business-oriented response to social needs that creates a partnership between state contracting and Wisconsin's work centers resulting in jobs, increased independence, and a greater self-worth for citizens with disabilities. Jobs equal respect in very real ways in many of the workers' lives; respect from families, co-workers, employers and from the community. Through the State Use Program, certified work centers are guaranteed the opportunity to show they can offer state agencies quality products and services at competitive prices while providing good jobs, decent pay and self-determined futures to people with disabilities. Because of the State Use Program, countless workers with disabilities across Wisconsin get the opportunity to reach their full employment potential.

All Department of Administration-managed State Use contracts are now available to all state agencies as well as some campuses and municipalities through WISBuy, the State's online shopping and ordering website for State contracts. Presence on WISBuy provides more opportunity and visibility for agencies to order products from state use contracts.

Of the 60 nonprofit work centers certified to do business under the State Use Program in FY 2017, 38 work centers (63%) did some business with the state.

## State Use Board Accomplishments

The eight-member, Governor appointed State Use Board is attached to the Department of Administration, is provided staff support, and has numerous duties and responsibilities defined in the State Use Law.

The Board meets quarterly on the second Thursday of January, April, July and October and encourages comments and questions from the public at each of its meetings to ensure the Board is aware of developing opportunities, issues and concerns.

State Use Program initiatives have been challenging - necessitated by the economic times and an ever-evolving environment. The State Use Board continues to coordinate an agenda on behalf of the certified, nonprofit employment centers around the state participating in the State Use Program. Some topics discussed by the Board during FY 2017 meetings include:

## **Policy Changes**

The Board continues to monitor and discuss changes to the Subminimum Wage Certification Program (14(c)) related to the passage of the Workforce Innovation and Opportunity Act and how it may affect the placement of individuals with disabilities in a work center setting.

## Fair Market Pricing

The Board had discussions related to fair market calculations and work centers meeting fair market pricing on State Use Contracts. The Board has statutory obligations and responsibilities to ensure contracted products are within fair market pricing. Calculation of fair market pricing has been an ongoing topic of interest.

## **Set Aside Requests**

The Board reviewed and approved a work center request to research the possibility of providing the disposal and recycling of mixed electronics surplus for state agencies through a new contract. Successful research and development could result in a new contract benefiting both the work center and the agency end users.

## **Contract Possibilities**

Staff to the Board provided the information regarding possible contract opportunities for a spices and seasonings contract and a records storage boxes contract.

The Spices and seasonings contract was previously held by a work center who chose to cancel the contract due to a change of their business model. An opportunity for another work center to provide spices and seasonings would be ideal and provide employment opportunities for individuals with disabilities.

Staff to the Board also addressed an opportunity for a work center to provide record storage boxes to state agencies. No contract was created as fair market pricing could not be met.

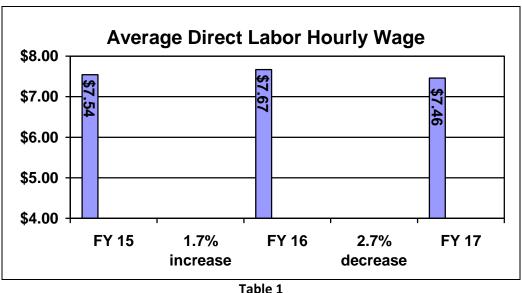
# **Product Additions**

The Board approved product additions to the can liner contract once the work center provided proper documentation of the addition of new products and met fair market pricing.

## **Program Results**

State Use Program contracts provided job opportunities that created a better and more fulfilling quality of life through employment for 798 Wisconsin citizens with disabilities, who worked 225,145 hours and earned \$1,657,186.70 in wages.

The average hourly wage earned by people with disabilities employed through the State Use Program was \$7.46/hour, a 2.7% decrease from FY16 (**Table 1**).



FY 2017 was challenging with continued reduced state purchasing budgets and changing business models among some work centers. Due to business model changes, work centers requested to cancel contracts, such as spices and seasonings and janitorial services contracts. However, through long-term working relationships, many work centers were able to work with state agency customers to maintain contract opportunities. The program still performed effectively in the face of frugal state spending, with work centers reporting annual sales to state agencies totaling \$13,192,116.53. This is a decrease of \$1,136.999.16, or 8.3% from FY16 (Table 2).

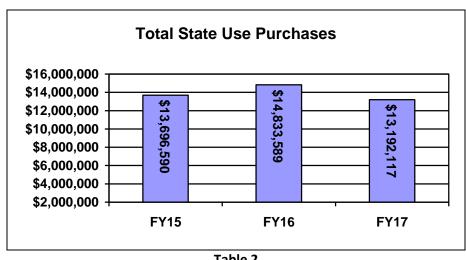
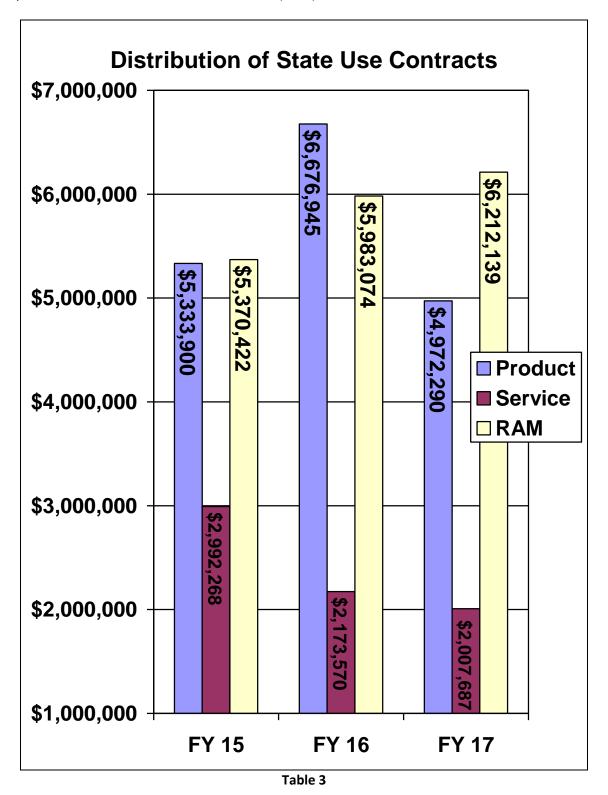


Table 2

## Distribution of State Use Contract by Fiscal Year (FY15 – 17)

**Table 3** illustrates the breakdown of total annual dollars spent with work centers between product, service and rest area maintenance (RAM) contracts.



# Appendix 1: Listing of Wisconsin State Use Work Centers

Vork Center	City	Products & Services
		Rest Area Maintenance, Assembly,
Barron County Developmental Disabilities Services, Inc.	Barron	Packaging
Beyond Vision (Wiscraft, Inc.)	Milwaukee	Scrubber Floor Pads, Call Center Services,
Plack Pivor Industries Inc	N 4	Rest Area Maintenance, Lawn Care,
Black River Industries, Inc.	Medford	Janitorial, Sewing
Brooke Industries, Inc.	Fond du Lac	Janitorial, Mailing, Packaging
Careers Industries, Inc.	Racine	Trash Can Liners
Challenge Center Inc	Superior	Confidential Paper Shredding, Greenhous
Challenge Center, Inc.	Superior Falls	Grown Vegetables
Chippewa River Industries	Chippewa Falls	Rest Area Maintenance
Clark County Adult Development Service	Greenwood	Rest Area Maintenance
Counseling & Development Center, Inc.	Phillips	Janitorial, Mailing
Crawford County Opportunity Center, Inc D/B/A Opportunity Center	Drairie du Chien	Floor Covering/Mats, Catering,
	Prairie du Chien	Warehousing Rest Area Maintenance, snow Removal
Curative Care Network	West Allis	and Salting,
Diverse Options, Inc.	Ripon	Socks, Admission Kits
Diversified Services Center, Inc.	Siren	Kitting, Packaging
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East Shore Industries, Inc. Easter Seals Southeast Wisconsin, Inc. Waukesha Center	Algoma	Mops and Mop Handles Rest Area Maintenance, Janitorial, Food
(Formerly Waukesha Training Center, Inc.)	Waukesha	Service, Landscaping, Catering
Tornicity waakesta training eciter, inc.)	Waakcana	Dot Treats, Corporate Gift Assembly,
Eisenhower Center, Inc.	Milwaukee	Quality Control Projects
,		Rest Area Maintenance, Janitorial Service
		Assembly and Packaging, Nursery Produc
Endeavors Adult Development Center, Inc.		Year Round – Vegetables and Flowers,
(Formerly Polk County Adult Development Center, Inc.)	Balsam Lake	Lawn Maintenance
Goodwill Industries Northern Wisconsin & Upper Michigan, Inc.	Marinette	Assembly, Mailing, Packaging, Janitorial
Green Valley Enterprises, Inc.	Beaver Dam	Mailing, Packaging
		Packaging, Mailing, Assembly,
		Rework/Inspection, USDA Certified Co-
Greenco Industries, Inc.	Monroe	Packer, Licensed Food Processor
Handishop Industries, Inc.	Tomah	Rest Area Maintenance, Janitorial
		Rest Area Maintenance, Janitorial,
Headwaters, Inc.	Rhinelander	Grounds Maintenance
High line Company tion	I Ivada.	Rest Area Maintenance, Shredding
Highline Corporation	Hurley	Services, Grounds Maintenance, Janitoria Rest Area Maintenance, Grounds keeping
Holiday House of Manitowoc County, Inc.	Manitowoc	Janitorial, Wood Fabrication
Homay House of Maintowoc County, Inc.	Wallicowoc	Rest Area Maintenance, Janitorial,
Indianhead Enterprises, Inc.	Menomonie	Assembly & Packaging
Industries for the Blind, Inc.	West Allis	Brushes, Writing Instruments
Kandu Industries, Inc.	Janesville	Assembly, Kitting, Packaging, Bagging
Nation industries, inc.	Janesville	Food Service, Janitorial, Rest Area
Kenosha Achievement Center, Inc.	Kenosha	Maintenance
		Rest Area Maintenance, Plaques,
L.E. Phillips Career Development Center, Inc.	Eau Claire	Custodial, Mailing, Packaging
Lakeland Industries	Shawano	Packaging, Kitting, Pallets
Lakeside Curative Services	Racine	Gloves
Europide Galative Scrytocs	<u>-</u>	Assembly, Mailing, Kitting, Shredding,
Lakeside Packaging Plus	Neenah	Inspecting, Packing, Salvage/Recycle
Lincoln County Services/Lincoln Industries	Merrill	Workboots, Oxfords
.,		Mailing, Assembly, Packaging, Janitorial,
Madison Area Rehabilitation Centers, Inc. (MARC)	Madison	Electronics Recycling

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Work Center	City	Products & Services
Milwaukee Center for Independence	Milwaukee	Janitorial, Custodial
		Assembly, Janitorial, Mailing, Screen
New Hope Center, Inc.	Chilton	Printing
		Assembly, Stakes, Laths, Mailing,
New View Industries	Gillett	Packaging
		Rest Area Maintenance, Bar Code Printing,
Northwoods Inc of Wisconsin	Portage	Grounds Maintenance
		Rest Area Maintenance, Assembly,
Opportunities, Inc. of Jefferson County	Fort Atkinson	Fulfillment Services, Packaging, Batteries
Opportunity Development Centers, Inc.	Missausia Danida	Assembly, Shipping, Electronic Recycling,
	Wisconsin Rapids	Fulfillment, Mailing Services, Catering Mailing, Packaging, Assembly, Shredding,
Pantheon Industries, Inc.	Dousman	Janitorial, Disassemble/Recycling
Pathways of Wisconsin, Inc.	Madison	Janitorial, Mailing, Shredding
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RCS Empowers, Inc.	Sheboygan	Janitorial, Mailing, Packaging, Assembly
Regional Enterprises for Adults And Children, Inc. (REACH)	Eau Claire	Janitorial, Assembly & Packaging
		Janitorial, Rest Area Maintenance,
Diverfront Inc	La Crosse	Packaging, Document Destruction, Kitting, Mailing, Recycling
Riverfront, Inc.	La Ci USSE	Document Destruction, Janitorial,
Southwest Opportunities Center, Inc.	Lancaster	Packaging/Assembly
Sunshine House, Inc.	Sturgeon Bay	Assembly, Janitorial, Mailing, Packaging
	Stargeon Bay	Janitorial, Rest Area Maintenance,
Superior Vocations Center, Inc.	Superior	Landscaping, Assembling, Mailing,
The Threshold, Inc.	West Bend	Janitorial, Assembly, Kitting, Packaging
Valley Packaging Industries, Inc.	Appleton	Packaging, Fulfillment, Warehousing,
Ventures Unlimited, Inc.	Shell Lake	Rest Area Maintenance, Mowing
ventures ommitted, inc.	SHCII Lake	Rest Area Maintenance, Mowing
		Disassembly/Repackaging, Sewing, Kitting,
Vernon Area Rehabilitation Center, Inc. (VARC)	Viroqua	Mailing, Packaging
		Rest Area Maintenance, Janitorial, Lawn
		Care, Assembly, Fulfillment, Mailing,
VIP Services, Inc.	Elkhorn	Packaging
		Rest Area Maintenance, Janitorial,
Waupaca County Industries	Manawa	Packaging, Groundskeeping,
Wausaukee Enterprises, Inc.	Wausaukee	Mailing, Packaging, Kit Assembly
Waushara Industries, Inc.	Wautoma	Rest Area Maintenance
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## **Appendix 2: State Use Program Members**

## State Use Board Members

#### Jean Zweifel

Board Chair Chief Executive Officer Greenco Industries, Inc.

Representation: Work Center

## Michael Casey

Representation: Public Member

## **Enid Glenn**

Deputy Administrator
Division of Vocational Rehabilitation
Department of Workforce Development
Representation: Vocational Rehabilitation

## Nickolas C. George, Jr.

President

Midwest Food Processors Association, Inc.

Representation: Private Business

## James. M. Langdon

Administrator
Division of Enterprise Operations
Department of Administration
Representation: Department of

Administration

## **Bill Smith**

State Director National Federation of Independent Business

Representation: Small Business

## **State Use Board Staff**

#### **Nadine Malm**

Coordinator
Wisconsin State Use Program
Department of Administration

For further information on the State Use Program please contact:

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Please visit our website at: <a href="http://stateuseprogram.wi.gov/">http://stateuseprogram.wi.gov/</a>